# The Reference Lab Network What? Why? How?



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#### One small disclaimer...



## It is early in the morning



## Why a Reference Lab Network?



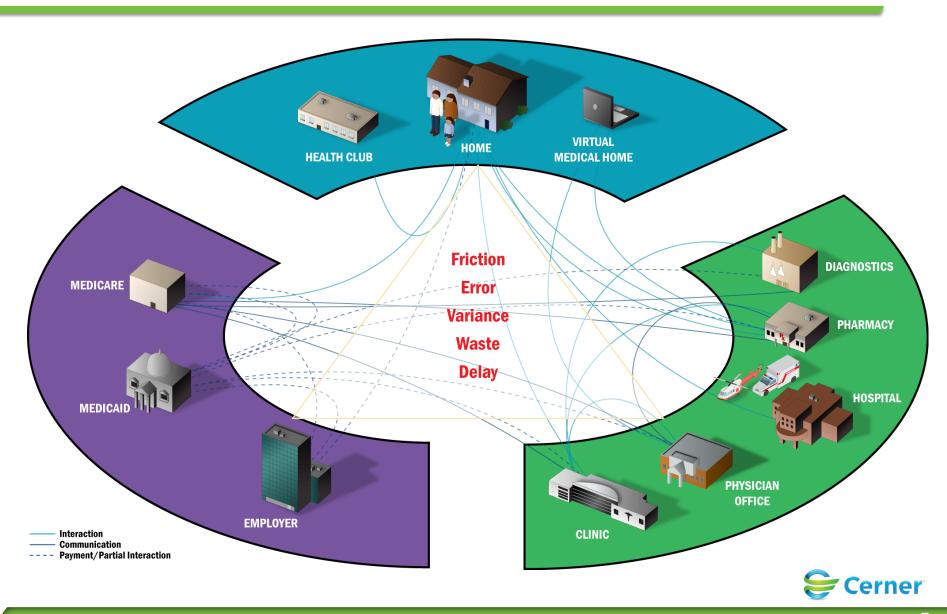
## **Present State**







## The Old State (still present)



### **Pains**

#### Interface Decision Points

- System constraints
  - Does it work?
- Volume
  - Is there enough?
- Cost
  - Who pays?
- Quality
  - Is this lab worth it?
- Questionable relationships
  - Dr. X likes Dr. Y
  - \$\$\$\$\$





#### **More Pains**

### Paper is STILL around

- Order requests
  - Which sheet for which lab
- Results
  - Faxing
  - Snail mail

## Toxic effects of paper

- Large source of medical error
- Inherent delays due to lack of integration





## **Even more pain**

#### Portals are not the answer

- Great for the reference lab
  - Easy distribution
- But just a shift
- Still "bad optics"
- Still disconnected
- The data has to be integrated to meaning and value
- It is more than just a slick PDF
  - Tight coupling between data and format





## **Hospital Lab Needs**

### Complete test menu

Despite limited business model

## Seamless ordering

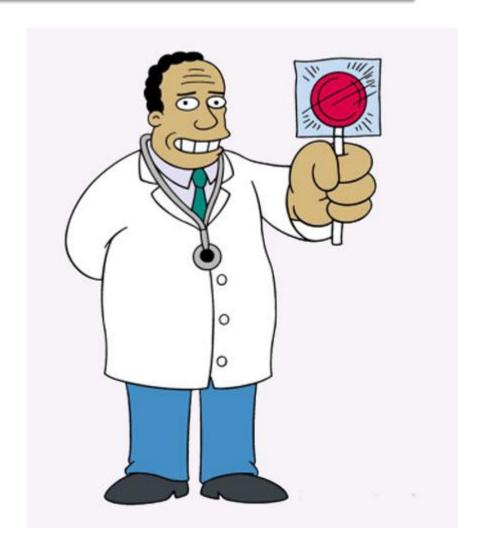
No paper reqs, please

### Integrated result delivery

In the LIS not a fax/portal

## Clear demonstration of value

- TAT
- Quality
- Technology





## **Reference Lab Needs**

#### An audience

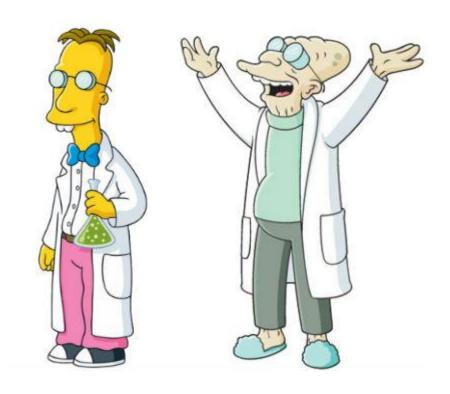
And specimens, of course

### Connectivity

- Often the volume is not there
- Electronic orders help set the tempo vs. "surprises"

## A stage to perform

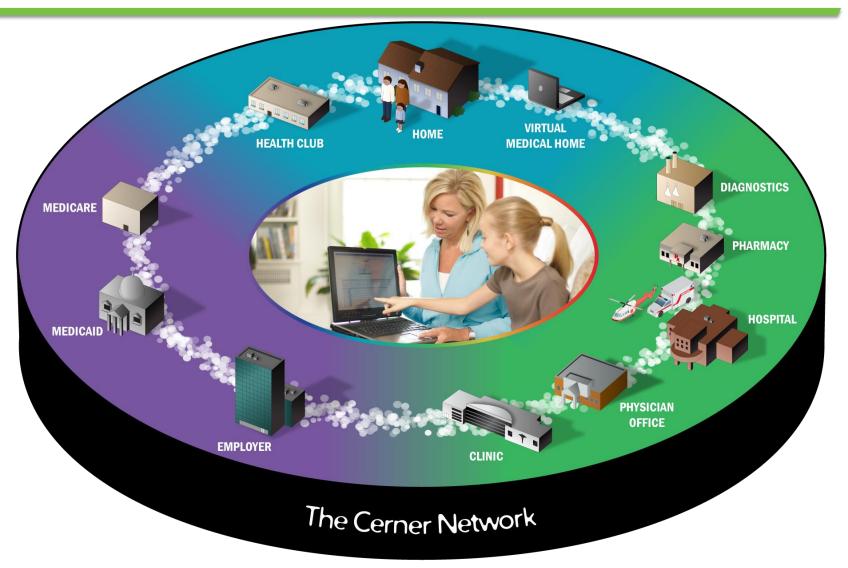
- Showcasing
  - Value
  - Quality
  - Integration





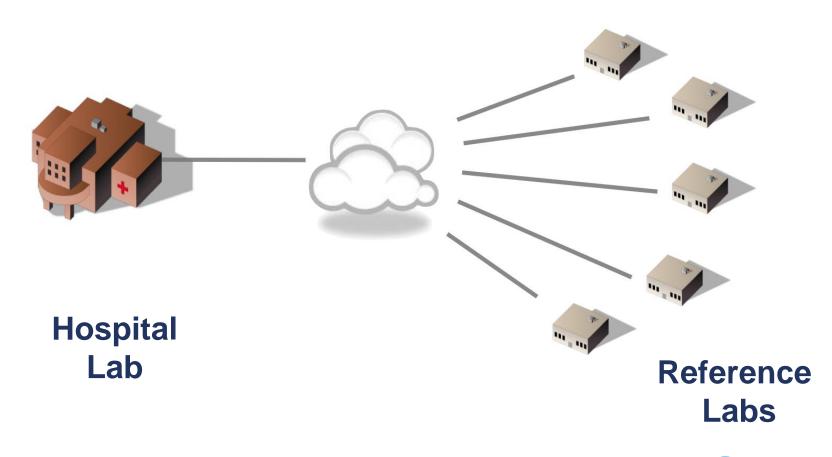
## So how do you solve it?

## **The Cerner Network**



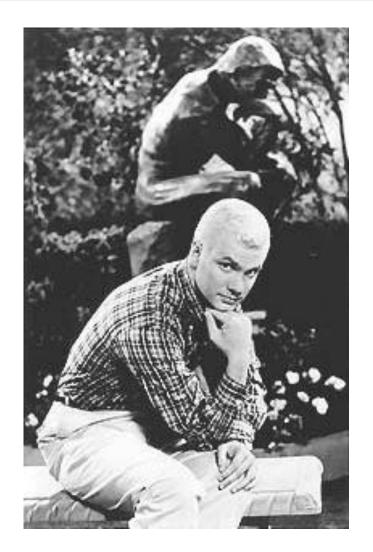


## The Reference Lab Network (aka RLN)



#### **Business Goals**

- Connectivity should be ubiquitous not contentious
  - Should just be there
- A network connection should not be sticky or based on volume
  - All labs, not just the large ones
- Paper has to leave the system
  - Like, now!





#### What is it?

- A "single" point of connection for reference labs and hospital labs
  - Each lab has just one connection into the network
- Network architecture handles order/result mapping
  - Right test, right client, right lab
- Option for a new business connectivity model
  - Low cost of entry for both hospital lab and reference lab
  - Per-order transaction fee paid by reference lab
  - Connectivity based on business not volume
- Completely scalable and reliable
  - Remote hosted in a Cerner data center



## Does it work?

#### **Current Reference Labs Connected**

Alegent Health

**American Medical** 

**AmeriPath** 

Athena Diagnostics

**ARUP Laboratories** 

**Blood Center of Wisconsin** 

**Boyce and Bynum** 

Clinical Pathology Laboratories Southeast

**Creighton Medical Laboratories** 

Diagnostic Laboratory of Oklahoma

Focus Diagnostics

Integrated Regional Laboratories (IRL)

Interpath Laboratory Inc.

**Laboratory Corporation of America** 

(LabCorp)

Mayo Medical Laboratories

MedTox Laboratory

**Omega Diagnostics** 

Pathology Associates Medical Laboratories

(PAML)

**PGXL** 

Physician's Laboratory Services

Physician's Reference Laboratory (PRL)

**Prometheus** 

**Quest Laboratories** 

**Quest Laboratories Nichols Institute** 

Regional Medical Laboratory

Sonora Quest Laboratories

Specialty Laboratories

**United Dynacare** 

Warde Medical Laboratory

Viracor-IBT

Partner Laboratories in Bold/Italics



#### **Current Clients Connected**

## 154 hospital clients, and growing

**AnMed Health Anthony Medical Center Carroll County Memorial Hospital Cayman Islands Health Services Cumberland County Hospital System Delta Regional Medical Center Drumright Regional Hospital DuBois Regional Medical Center East Jefferson General Hospital Emory Healthcare Floyd Medical Center Fort Healthcare Glens Falls Hospital Gooding County Memorial Hospital Grace Cottage Hospital HealthSouth Corporation Hennepin County Medical Center Jefferson Regional Medical Center** 

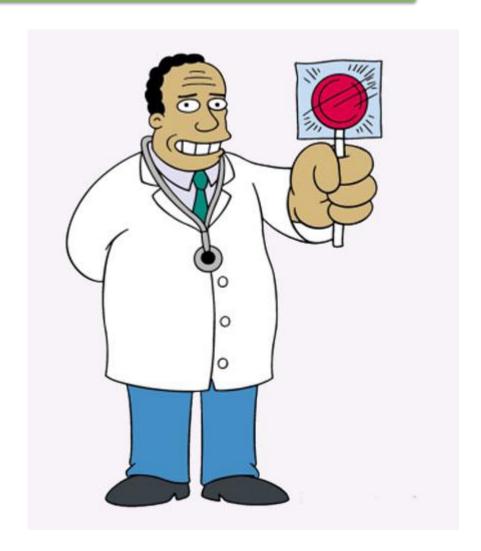
**Kaiser Permanente – Ohio Kaiser Permanente – Colorado Kentucky Easter Seal Society Lawrence Memorial Hospital Lexington Memorial Hospital Little River Memorial Hospital MD Anderson Cancer Center Mark Milford Hicksville Hospital Marlette Regional Hospital** Marshfield Clinic Lab **Methodist Healthcare Morgan Memorial Hospital Moundview Memorial Hospital** Mt Ascutney Hospital **Nanticoke Memorial Hospital North Kansas City Hospital North Shore LIJ Health System** NorthBay Healthcare System

**Northeast Alabama Regional Oklahoma Heart Hospital Pacific Hospital of Long Beach Pawnee County Memorial Hospital Roswell Park Cancer Institute Rush University Medical Center Saint Barnabas Medical Center Samaritan Regional Health System Sharp Healthcare San Diego County Psychiatric Hospital Sheridan Memorial Hospital Skyline Hospital** St Joseph's Hospital and Medical Cente St Vincent's Medical Center **Sumner Regional Medical Center SUNY Downstate Medical Center Texas Health Resources UHS Kenosha Medical Center** 

## What are the benefits?

## **Hospital Lab Gains via RLN**

- More access with fewer interfaces
  - Just one to RLN
- Expanded test menu
  - Better access
- Seamless ordering
  - Paper leaving the system
- Integrated result delivery
  - FAX & portal...gone
- Meaningful relationships with the right labs for the right tests
  - No more lousy esoterics due to a contract for conventionals





#### Reference Lab Gains via RLN

## More access with fewer interfaces

Just one to RLN

### Expanded audience

Every lab on the network is one

## Connectivity

- Fewer interfaces to man
- Electronic order in-bound

### Better relationships

- Connectivity not in the way
- Clients understand the why
- Potential for new things





#### Other Gains via RLN

- Enabler of "centers of excellence"
  - Work goes to the focused lab
  - Elimination of leakage
- Back-office connectivity
  - Reference lab to reference lab
  - Efficient routing
- A critical early-access item for emerging tests
  - Get an audience fast





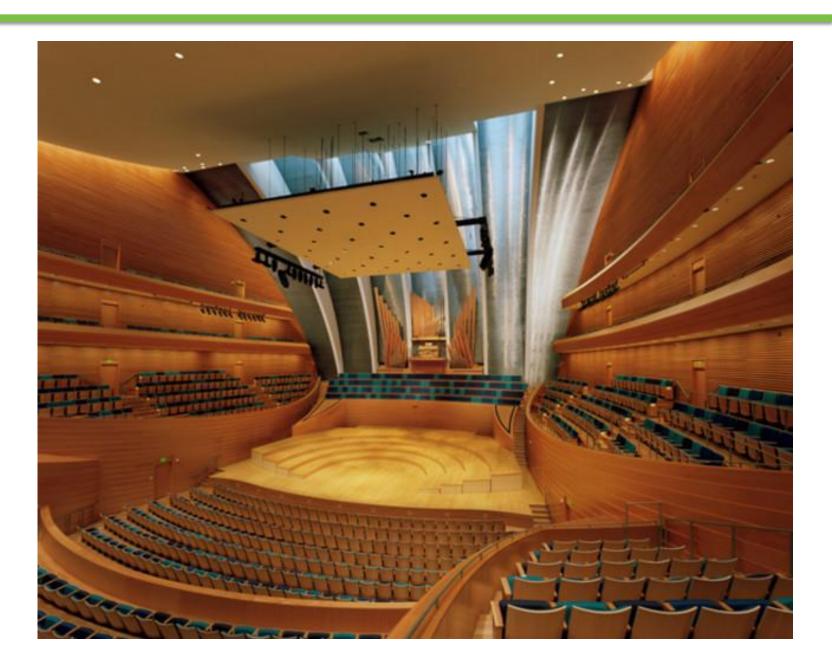
## Where can this go?

## Lab testing evolves

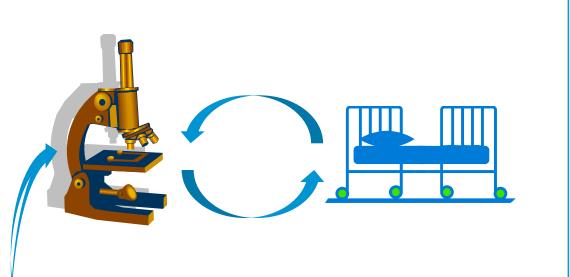
- Business models are changing
- Testing needs increasing (or staying the same)
- Everything is connected
- The landscape becomes flat



## **The Stage**



## **Building the Bridge for the Next Innovations**



Interface

**Protocol** 

Content

**SDK** 

Packaging

Reference Lab Network

Resale

Research Networks

Prove Clinical Utility and Deploy

Expand test/device use, make mainstream



## **Time for Questions...**



